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Hello everyone!

Today we will take some time and evaluate this virtual ELL Conversation Club. San Jose Public Library has offered virtual ELL classes since June 2020. Over the past two years this class has changed and continues to evolve. I would like to hear from each of you about your experiences with the class.

Many of you have been attending for several months, and some of you for over two years! I would like to know: what about this class is helping you, and what aspects of the class are obstacles to your progress.

The class description on the SJPL web site states: *“This is a welcoming and respectful environment for adult learners of English. We invite you to join us to practice and build your English conversation skills with other adult learners.”* Have we met this goal? If not, how can we improve? We welcome all comments (positive **and** negative) and any new ideas!

**Activities:**

Large group: Review evaluation document

Small groups: Answer evaluation questions

Large group: Make a list of comments and suggestions

*Thank you for your participation!*

## **CLASS EVALUATION**

### **SJPL ELL Conversation Club Friday AM Class with Ann**

The goal of this evaluation is to identify the strengths and weaknesses of this class and to produce a list of specific suggestions to improve its effectiveness.

Below are some questions to help us evaluate the quality and effectiveness of this class.

### **Agree or Disagree Statements**

*Please feel free to share specific comments about why you agree or disagree:*

1. I feel welcome and respected in this class\_\_\_\_\_.
2. This class is sensitive and respectful to multiple cultures\_\_\_\_\_.
3. In this class, I have been challenged to learn and make progress \_\_\_\_\_.
4. The topics discussed are relevant and interesting to me\_\_\_\_\_.
5. The materials used in class (i.e., readings, videos, facilitator and student presentations,) have increased my knowledge and English skills\_\_\_\_\_.
6. The facilitator effectively organized and led well-run learning activities\_\_\_\_\_.
7. This class gave me confidence to use English more in my everyday life\_\_\_\_\_.
8. This class improved my fluency in English conversation\_\_\_\_\_.
9. This class helped me develop *critical thinking skills* in English\_\_\_\_\_.
10. This class gave me confidence to do more advanced work in English\_\_\_\_\_.
11. Overall, this class met my expectations\_\_\_\_\_.

## Questions for Discussion

1. How did you find out about this class?
2. What helps you feel welcomed?
3. How do you like to be greeted?
4. Do you feel you get enough speaking time practice?
5. How does the virtual (Zoom) format of the class affect your learning and your motivation?
6. Which of these key language learning areas has this class helped you the most:  
Grammar  
Comprehension  
Confidence  
Pronunciation  
Speaking Time
7. What are one to three specific things about this class that especially helped to *support your learning*?
8. What are one to three specific things that were *obstacles to your learning*?
9. What are one to three specific things about this class that *could be improved* to better support your learning?
10. Do you have any other comments or suggestions to improve the effectiveness of this class? Please share your ideas.

*Many thanks for your participation!*  
*Ann Hillen, SJPL ELL Club Facilitator*